Electromagnetic Compatibility

Where applicable, this equipment is designed to comply with International Electromagnetic Compatibility (EMC) standards.

To ensure reproduction of this EMC performance, connect this equipment to a low impedance ground connection. Typical suitable connections are a ground spike or the steel frame of a building.

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Original Instructions

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General Safety Precautions

Materials testing systems are potentially hazardous.

Materials testing involves inherent hazards from high forces, rapid motions, and stored energy. You must be aware of all moving and operating components in the testing system that are potentially hazardous, particularly force actuators or a moving crosshead.

Carefully read all relevant manuals and observe all Warnings and Cautions. The term Warning is used where a hazard may lead to injury or death. The term Caution is used where a hazard may lead to damage to equipment or to loss of data.

Instron products, to the best of its knowledge, comply with various national and international safety standards, in as much as they apply to materials and structural testing. We certify that our products comply with all relevant EU directives (CE mark).

Because of the wide range of applications with which our instruments are used, and over which we have no control, additional protection devices and operating procedures may be necessary due to specific accident prevention regulations, safety regulations, further EEA directives or locally valid regulations. The extent of our delivery regarding protective devices is defined in your initial sales quotation. We are thus free of liability in this respect.

At your request, we will gladly provide advice and quotations for additional safety devices such as protective shielding, warning signs or methods of restricting access to the equipment.

The following pages detail various general warnings that you must heed at all times while using materials testing equipment. You will find more specific Warnings and Cautions in the text whenever a potential hazard exists.

Your best safety precautions are to gain a thorough understanding of the equipment by reading your instruction manuals and to always use good judgement.

It is our strong recommendation that you should carry out your own safety risk assessment on the use of the test system, test methods employed, specimen loading and specimen behavior at failure.
Warnings

Crush Hazard - Allow only one person to handle or operate the system at all times.
Operator injury may result if more than one person operates the system. Before working inside the hazard area between the grips or fixtures, ensure that no other personnel can operate the computer or any of the system controls.

Crush Hazard - Take care when installing or removing a specimen, assembly, structure, or load string component.
Installation or removal of a specimen, assembly, structure, or load string component involves working inside the hazard area between the grips or fixtures. Keep clear of the jaws of a grip or fixture at all times. Keep clear of the hazard area between the grips or fixtures during actuator or crosshead movement. Ensure that all actuator or crosshead movements necessary for installation or removal are slow and, where possible, at a low force setting.

Hazard - Press the Emergency Stop button whenever you consider that an unsafe condition exists.
The Emergency Stop button removes hydraulic power or electrical drive from the testing system and brings the hazardous elements of the system to a stop as quickly as possible. It does not isolate the system from electrical power, other means are provided to disconnect the electrical supply. Whenever you consider that safety may be compromised, stop the test using the Emergency Stop button. Investigate and resolve the situation that caused the use of the Emergency Stop button before you reset it.

Flying Debris Hazard - Make sure that test specimens are installed correctly in grips or fixtures in order to eliminate stresses that can cause breakage of grip jaws or fixture components.
Incorrect installation of test specimens creates stresses in grip jaws or fixture components that can result in breakage of these components. The high energies involved can cause the broken parts to be projected forcefully some distance from the test area. Install specimens in the center of the grip jaws in line with the load path. Insert specimens into the jaws by at least the amount recommended in your grip documentation. This amount can vary between 66% to 100% insertion depth; refer to supplied instructions for your specific grips. Use any centering and alignment devices provided.

Hazard - Protect electrical cables from damage and inadvertent disconnection.
The loss of controlling and feedback signals that can result from a disconnected or damaged cable causes an open loop condition that may drive the actuator or crosshead rapidly to its extremes of motion. Protect all electrical cables, particularly transducer cables, from damage. Never route cables across the floor without protection, nor suspend cables overhead under excessive strain. Use padding to avoid chafing where cables are routed around corners or through wall openings.
Warnings

High/Low Temperature Hazard - Wear protective clothing when handling equipment at extremes of temperature.

Materials testing is often carried out at non-ambient temperatures using ovens, furnaces or cryogenic chambers. Extreme temperature means an operating temperature exceeding 60 °C (140 °F) or below 0 °C (32 °F). You must use protective clothing, such as gloves, when handling equipment at these temperatures. Display a warning notice concerning low or high temperature operation whenever temperature control equipment is in use. You should note that the hazard from extreme temperature can extend beyond the immediate area of the test.

Hazard - Do not place a testing system off-line from computer control without first ensuring that no actuator or crosshead movement will occur upon transfer to manual control.

The actuator or crosshead will immediately respond to manual control settings when the system is placed off-line from computer control. Before transferring to manual control, make sure that the control settings are such that unexpected actuator or crosshead movement cannot occur.

Robotic Motion Hazard - Keep clear of the operating envelope of a robotic device unless the device is de-activated.

The robot in an automated testing system presents a hazard because its movements are hard to predict. The robot can go instantly from a waiting state to high speed operation in several axes of motion. During system operation, keep away from the operating envelope of the robot. De-activate the robot before entering the envelope for any purpose, such as reloading the specimen magazine.

Hazard - Set the appropriate limits before performing loop tuning or running waveforms or tests.

Operational limits are included within your testing system to suspend motion or shut off the system when upper and/or lower bounds of actuator or crosshead travel, or force or strain, are reached during testing. Correct setting of operational limits by the operator, prior to testing, will reduce the risk of damage to test article and system and associated hazard to the operator.

Electrical Hazard - Disconnect the electrical power supply before removing the covers to electrical equipment.

Disconnect equipment from the electrical power supply before removing any electrical safety covers or replacing fuses. Do not reconnect the power source while the covers are removed. Refit covers as soon as possible.
Warnings

Rotating Machinery Hazard - Disconnect power supplies before removing the covers to rotating machinery.

Disconnect equipment from all power supplies before removing any cover which gives access to rotating machinery. Do not reconnect any power supply while the covers are removed unless you are specifically instructed to do so in the manual. If the equipment needs to be operated to perform maintenance tasks with the covers removed, ensure that all loose clothing, long hair, etc. is tied back. Refit covers as soon as possible.

Hazard - Shut down the hydraulic power supply and discharge hydraulic pressure before disconnection of any hydraulic fluid coupling.

Do not disconnect any hydraulic coupling without first shutting down the hydraulic power supply and discharging stored pressure to zero. Tie down or otherwise secure all pressurized hoses to prevent movement during system operation and to prevent the hose from whipping about in the event of a rupture.

Hazard - Shut off the supply of compressed gas and discharge residual gas pressure before you disconnect any compressed gas coupling.

Do not release gas connections without first disconnecting the gas supply and discharging any residual pressure to zero.

Explosion Hazard - Wear eye protection and use protective shields or screens whenever any possibility exists of a hazard from the failure of a specimen, assembly or structure under test.

Wear eye protection and use protective shields or screens whenever a risk of injury to operators and observers exists from the failure of a test specimen, assembly or structure, particularly where explosive disintegration may occur. Due to the wide range of specimen materials, assemblies or structures that may be tested, any hazard resulting from the failure of a test specimen, assembly or structure is entirely the responsibility of the owner and the user of the equipment.

Hazard - Ensure components of the load string are correctly pre-loaded to minimize the risk of fatigue failure.

Dynamic systems, especially where load reversals through zero are occurring, are at risk of fatigue cracks developing if components of the load string are not correctly pre-loaded to one another. Apply the specified torque to all load string fasteners and the correct setting to wedge washers or spiral washers. Visually inspect highly stressed components such as grips and threaded adapters prior to every fatigue test for signs of wear or fatigue damage.
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These instructions include the following information:

- system specifications that are required for installation of your testing system, for example required environmental conditions, system weights and dimensions
- transporting your system to its final location, including instructions for lifting and handling
- installing and connecting all the system components together (carried out by an Instron Service Engineer for first-time installation)
- configuring the system before you start testing (carried out by an Instron Service Engineer for first-time installation)
- routine maintenance of the system
- spare parts

Refer to the Operator’s Guide for instructions on running tests.
System Description and Terminology

Figure 1-1. 3380 Dual Column Floor Frame

Components

The major components of an Instron electromechanical testing system include:
• Load frame with integral controller
• Load cell mounted to the crosshead
• Grips for tension testing or table-mounted anvils on a platen for compression testing.
• Instron approved computer system with Instron Bluehill® software.

Special fixtures are available for applications such as flexure and peel testing. For strain measurement, an optional strain gauge extensometer attaches to the specimen. You can use non-contacting extensometers with specimens that are unable to support a contacting extensometer. Contact your regional Instron office or check our web site at www.instron.com for assistance with Instron’s grips and fixtures.

The following table defines the components of the testing system:

<table>
<thead>
<tr>
<th>Component</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Load Frame</td>
<td>The load frame comprises a base, one or two columns, a moving crosshead, and a top plate. It is a high stiffness support structure against which the test forces react. Each column comprises a guide column and a ballscrew. The crosshead is mounted on both the guide column and the ballscrew. Rotation of the ballscrew drives the crosshead up or down while the guide column provides stability.</td>
</tr>
<tr>
<td>Controller</td>
<td>The hardware that controls the frame and any ancillary equipment connected to the testing system. The controller panel contains all the connectors for load cells, extensometers and any other sensors that are required for testing.</td>
</tr>
<tr>
<td>Jog Control Panel</td>
<td>This panel lets you move the crosshead up and down as required.</td>
</tr>
<tr>
<td>Load String</td>
<td>Comprises all of the components that you install between the moving crosshead and the load frame base (or fixed crosshead). Typically this involves a load cell, a set of grips, any adapters that are required to connect the components, and the specimen to be tested. Typically, you mount a load cell on the crosshead, then a pair of grips or fixtures on the load cell and frame base. The grips or fixtures secure the specimen and when you start a test the crosshead moves up or down applying a tensile or compressive load to the specimen. The load cell converts this load into an electrical signal that the software measures and displays.</td>
</tr>
<tr>
<td>Bluehill Software</td>
<td>Instron testing software that controls the testing system, running tests and analyzing test data to produce test results.</td>
</tr>
<tr>
<td>Specimen</td>
<td>A single piece of material to be tested.</td>
</tr>
</tbody>
</table>
Chapter: Introduction

Principle of Operation

The system communicates primarily through the controller. The controller contains sensor conditioning cards for the system transducers and transfers data between the transducers and the computer. The controller also communicates with the load frame via a frame interface board (FIB) inside the load frame. The FIB links all the electrical components of the frame together.

Hardware Controls

The hardware controls consist of:

- Emergency stop button - to be used whenever you need to stop the crosshead immediately because an unsafe condition exists.
- Limit stops - these must be set before each test session to protect the operator against unexpected crosshead movement.
- Jog control panel - lets you move the crosshead up and down as required for positioning the crosshead or moving the crosshead away from a limit stop.
- TouchPanel (optional) - a hardware control panel that lets you set up and run tension and compression tests, calculate results and print reports. You do not need to have a computer connected to the testing system.

Software

Control of the testing system is carried out via Instron Bluehill software, unless you have purchased the optional TouchPanel. Setting test parameters, operating the system, and collecting test data is done through the software program.

Table 1-2. Software Terminology

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Method</td>
<td>In Bluehill software, a test method is a file that contains a set of defined parameters that the system uses to run tests, analyze the test data, and produce calculated results.</td>
</tr>
<tr>
<td>Sample</td>
<td>A group of material specimens, whose properties are studied and compared to gain statistical or quality assurance information. For example, you could take a specimen from different parts of a single manufacturing run of a material to form a sample of the material. The sample is then representative of the complete run and you can test it to ensure that the material quality has remained stable over the complete run. You perform the same test on each specimen in a sample.</td>
</tr>
</tbody>
</table>
System Components and Interconnections

Figure 1-2 on page 1-5 show you how each hardware component is connected to make up the complete testing system.
# System Safety and Information Labeling

Table 1-3 on page 1-6 explains the meanings of any safety and information labels that may be attached to any part of the testing system.

## Table 1-3. Safety and Information Labeling Descriptions

<table>
<thead>
<tr>
<th>Label</th>
<th>Meaning</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Electrical hazard" /></td>
<td>Indicates that an electrical hazard exists from high voltage or electrical current.</td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Disconnect power supply" /></td>
<td>Disconnect the power supply before servicing machine.</td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Electrical - fuse warning" /></td>
<td>Indicates an electrical hazard exists. Advises about disconnecting power mains before changing fuses and using only specified fuses.</td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Belt entanglement hazard" /></td>
<td>Indicates that a hazard exists from the drive belt and pulley system.</td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="High temperature hazard" /></td>
<td>Indicates that a heat hazard exists. Stay clear of area when operating the machine.</td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Rotating machinery hazard" /></td>
<td>Indicates that a rotating hazard exists. Keep clear of these areas (and tie back long hair).</td>
<td></td>
</tr>
</tbody>
</table>
### Table 1-3. Safety and Information Labeling Descriptions (Continued)

<table>
<thead>
<tr>
<th>Label</th>
<th>Meaning</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Ground stud" /></td>
<td>Ground stud</td>
<td>Indicates a ground stud.</td>
</tr>
<tr>
<td><img src="image" alt="Read the manual" /></td>
<td>Read the manual</td>
<td>Read and understand the operator’s manual before using the machine.</td>
</tr>
<tr>
<td><img src="image" alt="Crosshead direction" /></td>
<td>Crosshead direction</td>
<td>Indicates the direction to turn the pulley to manually move the crosshead upward. Pulleys can be turned by hand when power is disabled.</td>
</tr>
<tr>
<td><img src="image" alt="Crush hazard" /></td>
<td>Crush hazard</td>
<td>Indicates the crush hazard of the moving crosshead and instructs the user to read and understand the operator’s manual before using the machine.</td>
</tr>
<tr>
<td><img src="image" alt="WEEE" /></td>
<td>Waste Electrical and Electronic Equipment (WEEE)</td>
<td>In accordance with the European Union’s WEEE directive, the crossed out wheeled bin symbol indicates that the equipment must be disposed of separately from other waste at the end of its usable life. For advice on the disposal of electrical and electronic equipment in your country, contact your local Instron representative.</td>
</tr>
</tbody>
</table>
Product Support

Instron provides documentation, including manuals and online help, that can answer many of the questions you may have. It is recommended that you review the documentation sent with the system you purchased for possible solutions to your questions.

If you cannot find answers in these sources, contact Instron’s Service department directly. A list of Instron offices is available on our website at www.instron.com. In the US and Canada, you can call directly at 1-800-473-7838.

Product Documentation

Instron offers a comprehensive range of documentation to help you get the most out of your Instron products. Depending on what you have purchased, your documentation may include some or all of the following:

- **Operator’s Guide**: How to use your system components and controls, procedures for setting limits, calibration and other frequently performed operating tasks.
- **System Support**: Information about system installation, set up and configuration, transducer connection and calibration.
- **Online Help**: Software products come complete with context sensitive help, which provides detailed information on how to use all software features.
- **Accessory Equipment Reference**: How to set up and use any accessories you have purchased, for example grips, fixtures, extensometers, transducers, and environmental chambers.

We welcome your feedback on any aspect of the product documentation. Please email info_dev@instron.com with your comments.
Chapter 2
Requirements and Specifications

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Responsibilities

Customer’s Responsibilities

It is the customer’s responsibility to ensure that all required support services are available, and that all necessary checks are made prior to installing the testing system. These services and checks are described below.

Site Preparation

Proper site preparation is imperative so that the testing system operates in accordance with its specifications and provides accurate test results. The customer must ensure that the site requirements are satisfied prior to scheduling the installation appointment (refer to “Site Requirements” on page 2-3).

Handling and Transporting

Unless specifically arranged otherwise, it is the customer’s responsibility to arrange the off-loading, unpacking and moving of the testing system to the final site location (refer to Chapter 3 “Lifting and Handling”).
Upon special arrangements, an Instron service engineer can supervise the off-loading and transportation of the load frame to its final site. Contact Instron’s Professional Services department or your local Instron office for additional information on this service (refer to “Product Support” on page 1-8).

Insurance and Safety

Under Instron’s standard contract, the shipping terms are Ex-Works (or FOB Factory), meaning ownership and liability for the testing system transfers to the customer at Instron’s loading dock. Unless other shipping terms are specified in a purchase order, which Instron does not dispute, the Ex-Works shipping terms apply. Under these terms, the customer is responsible for securing the applicable transit insurance on the shipment and arranging safe transport to the final destination. Arrangements can be made through Instron to secure insurance cover and shipping, at the customer’s expense.

When transporting a load frame within your own premises, you are responsible for its safe transport. Upon special arrangements, an Instron service engineer can supervise the transportation to the load frame’s final site. Contact Instron’s Professional Services department or your local Instron office for additional information on this service (refer to “Product Support” on page 1-8).

Materials Disposal

It is the customer’s responsibility to properly dispose of any waste materials generated from the installation of the system and its accessories, or from the general operation of the system. This includes packing materials, hydraulic fluid, and waste materials contaminated with hydraulic fluid. Hydraulic fluid is generally considered a hazardous material so proper disposal of this substance, or anything contaminated with it, must comply with local, state, and federal regulations.

Instron’s Responsibilities

Instron’s standard contract requires Instron to provide the necessary services to ensure that your testing system operates accurately. These services are described below.

Additional services and equipment may be negotiated with Instron, but these additional services must be mutually agreed upon and specifically described in your purchase order.

Insurance

Under Instron’s standard contract, the shipping terms are Ex-Works (or FOB Factory), meaning ownership and liability for the testing system transfers to the customer at Instron’s loading dock. Unless other shipping terms are specified in a purchase order, which Instron does not dispute, the Ex-Works shipping terms apply. Under these terms, Instron is
responsible for insurance cover while the testing system is in the factory up until it reaches the loading dock for shipping.

Installation

When the site location is prepared and the frame and its components have been moved to the final operating location (refer to Chapter 3 “Lifting and Handling”), Instron is responsible for the complete installation of the load frame, its components and any additional accessories that may have been purchased.

The customer must not make any attempt to install the load frame without an Instron service representative present.

Initial Operation

Once the installation is complete, Instron performs an initial operation of the load frame and a calibration check to ensure that it is working properly.

The service representative also performs a required on-site training program. The required on-site training takes approximately one day to complete, and is designed to accommodate up to three individuals.

Contact Instron’s Professional Services department for more information on this training (refer to “Product Support” on page 1-8). Additional training is available through Instron’s training center.

Documentation

Instron provides all the documentation required to operate the system, including manuals for the load frame and any required online help systems for software applications.

Additional copies of manuals are available and can be ordered through Instron’s Sales department.

Site Requirements

Proper site preparation is imperative so that the testing system operates in accordance with its specifications and provides accurate test results.
Frame Location

The load frame must not be located against a wall or other object that interferes with air ventilation around the frame. Proper air ventilation is required to dissipate the heat generated from the frame base.

Floor Loading

The supporting floor must be checked for its weight loading and be able to support the weight of the load frame and any other accessory parts that may have been purchased. The floor must be free of vibrations from other activities taking place in or near the building.

For larger load frames, it is recommended that you consult your facility engineer, foundation specialist, or a civil engineer to ensure that the load capacity of the floor can support at least three times the weight of the load frame and its component parts. The higher load capacity is necessary because large dynamic loads may occur when a specimen breaks and this additional load may be absorbed into the floor.

Table Loading

The supporting table must be checked for its weight loading and must be able to support the weight of the load frame with all its components and accessories, if the computer and accessories are placed on the same table. There must be a sufficient margin of safety in the table’s weight loading to ensure the stability of the system.

The table must be free of vibrations from other activities taking place in or near the building. A table with leveling feet is recommended.

Power Supply

Ensure that the required power supply is available and complies with the requirements detailed under “Power Requirements” on page 2-8.

Caution

Power fluctuations and surges can cause performance problems ranging from intermittent electrical problems to severe damage.

Instron systems require “clean” and stable electrical power. Unless other arrangements are made with Instron, you are responsible for providing clean electrical power. An in-line power surge protector is recommended for all installations.

If you purchased an environmental chamber with your system, it requires a dedicated electrical power supply that is separate from the power supply for the rest of the system.
Site Requirements

**Telephone and Network Access**

Ensure that a telephone line is located within the general testing area. This enables the user to contact Instron’s service department directly from the testing area so the user can perform the instructions provided and resolve the situation while on the telephone with the service representative. This facilitates resolving issues in a timely manner and reduces the number of repeated phone calls on the same problem.

It is also suggested that network drops, or digital phone lines, be within the general testing area. A network connection near the system facilitates distributing test data via the network. Instron’s goal is to provide remote diagnostics in order to resolve system issues. Having a network drop or digital phone line available will enable an Instron service representative to dial into the testing system’s computer to diagnose and resolve problems more efficiently. Including the network or digital lines in your initial site preparation will facilitate adding this function if it becomes necessary in the future.

**Ceiling Clearance**

Ensure that there is adequate ceiling clearance so that the load frame can be easily placed in its testing location. Take into consideration how you will be transporting the frame (by forklift or crane, for instance) and ensure that the ceiling height can accommodate your mode of transportation.

**Environmental Conditions**

Ensure that the testing site meets the standards described under “Environmental Specifications” on page 2-6.

**Accessibility**

The testing system must be accessible for routine maintenance without having to move the load frame. If the frame is moved, it may need to be re-verified.

**Site Requirements for System Accessories**

Some of Instron’s accessories require additional site requirements. If you are not sure if the accessories you purchased require any of the following site preparations, contact Instron’s Professional Services department or your local Instron office for advice.

**Dry Compressed Air**

Dry, compressed air is required for pneumatic grips. Typically, 90 psi air is required with a water trap/filter.
Chapter: Requirements and Specifications

Water Supply

A water supply may be required for some specimen grips and some temperature control systems.

Liquid Nitrogen and Carbon Dioxide

A Liquid Nitrogen (LN2) or Carbon Dioxide (CO2) supply may be required for environmental chambers with cooling options.

For carbon dioxide, tank pressure must be approximately 725 psi. It must be in a liquid state when it reaches the valve of the environmental chamber.

For liquid nitrogen, tank pressure must be between 5 and 10 psi, depending upon the regulator and relief valves that are fitted to the dewar flask. Do not exceed 20 psi.

Environmental Specifications

General

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Temperature</td>
<td>+5°C to +40°C (+41°F to +104°F)</td>
</tr>
<tr>
<td>Storage Temperature</td>
<td>-25°C to +55°C (-13°F to +131°F)</td>
</tr>
<tr>
<td>Humidity</td>
<td>10% to 90% (non-condensing)</td>
</tr>
<tr>
<td>Environmental Conditions</td>
<td>Designed for use under normal laboratory conditions. Protective measures may be required if excessive dust, corrosive fumes, electromagnetic fields or hazardous conditions are encountered.</td>
</tr>
</tbody>
</table>

CE Approval

All floor model load frames meet the requirements of EN61236-1 (2006) Equipment for Measurement Control and Laboratory Use (Industrial Locations) using CISPR 11 (2004) per Class code A.
Environmental Specifications

Environmental Impact

Instron materials testing systems and their accessories are designed to produce no adverse environmental impact during normal use as long as they are operated and serviced in accordance with their operating instructions.

Normal care must be taken with service items such as greases and oils needed to operate and maintain the equipment as indicated in their packaging and operating instructions.

These systems comprise mechanical and electronic components that contain potentially environmentally harmful chemicals, such as chromium, chromates, lead and brominated fire retardants. Care must be taken at the end of the equipment's life to ensure its disposal in accordance with local environmental regulations.

Because of the wide range of applications where our instruments are used, Instron has no knowledge of the environmental impact of the customer's test pieces or specimens.

Noise Levels

Noise levels do not include noise from specimen breaks.

Table 2-2. Series 3380 Noise Levels

<table>
<thead>
<tr>
<th>Test Speed</th>
<th>Maximum Noise Level dB(A)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3382</td>
</tr>
<tr>
<td>Standby or low speed</td>
<td>54</td>
</tr>
<tr>
<td>Maximum rated speed</td>
<td>77</td>
</tr>
</tbody>
</table>
Power Requirements

Table 2-3. Series 3380 System Power Requirements

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3382</td>
</tr>
<tr>
<td>Maximum Power (VA) a</td>
<td>1500</td>
</tr>
<tr>
<td>Single Phase Voltage (Vac) (±10%)</td>
<td>100, 120, 220, 230, 240</td>
</tr>
<tr>
<td>Frequency</td>
<td>47 to 63 Hz</td>
</tr>
</tbody>
</table>

a. Although these frames can operate at the indicated voltages, high speed turn-around times will be affected if voltage is near extreme of tolerance.

Warning

You must use GFCI (Ground Fault Circuit Interruption) protection on all power sources if your testing system includes water or any other fluid.

If your system includes any fluids (e.g. water-cooled grips, BioPuls baths, food testing fixtures), you must use GFCI protection on all power sources to protect the operator from fluids that might leak into the load frame electronics.

Power Cord Selections

When you place your order for a 3382, 3384 or 3385H load frame, you can choose the voltage required and your choice of voltage determines the type of power cord supplied, refer to Table 2-4 on page 2-8.

Table 2-4. Power Connector Plugs

<table>
<thead>
<tr>
<th>Model</th>
<th>Voltage</th>
<th>Power Connector Plug</th>
<th>Plug Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>3382</td>
<td>100 V</td>
<td>Flying leads (No plug)</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>3382 and 3384</td>
<td>120 V</td>
<td>NEMA L5-30P Twist lock</td>
<td>30A/125V</td>
</tr>
</tbody>
</table>
These power cords are 2.44 metres (8 ft) in length. If you do not make a choice, Instron chooses the customary voltage that matches the shipping destination for the system.

### Load Frame Weights

**Table 2-5. Weights**

<table>
<thead>
<tr>
<th>Model Number</th>
<th>Weight of Load Frame</th>
</tr>
</thead>
<tbody>
<tr>
<td>3382</td>
<td>766 kg (1690 lb)</td>
</tr>
<tr>
<td>3384</td>
<td>769 kg (1700 lb)</td>
</tr>
<tr>
<td>3385H</td>
<td>866 kg (1910 lb)</td>
</tr>
</tbody>
</table>

### Series 3380 Dimensions

Load frame dimensions for dual column floor model load frames are listed in Table 2-6 on page 2-9. See Figure 2-1 on page 2-11 to match the letter designations in the table.

**Table 2-6. Series 3380 Load Frame Dimensions**

<table>
<thead>
<tr>
<th>Designation</th>
<th>Description</th>
<th>Dimension - mm (inch)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total crosshead travel</td>
<td>3382/3384 3385H</td>
<td>1235 mm (48.6) 1182 mm (46.5)</td>
</tr>
<tr>
<td>Vertical test daylight - Maximum</td>
<td>3382/3384 3385H</td>
<td>1323 mm (52.10)* 1284 mm (50.55)*</td>
</tr>
</tbody>
</table>

* Measured from the base beam to the underside of the crosshead.
<table>
<thead>
<tr>
<th>Designation</th>
<th>Description</th>
<th>Dimension - mm (inch)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Overall width</td>
<td>1124 (44.25)</td>
</tr>
<tr>
<td>B</td>
<td>Column width</td>
<td>264 (10.4)</td>
</tr>
<tr>
<td>C</td>
<td>Horizontal test daylight</td>
<td>575 (22.64)</td>
</tr>
<tr>
<td>D</td>
<td>Top plate thickness</td>
<td>56 (2.2)</td>
</tr>
<tr>
<td>E</td>
<td>Crosshead thickness</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3382/3384</td>
<td>137 (5.4)</td>
</tr>
<tr>
<td></td>
<td>3385H</td>
<td>175.6 (6.91)</td>
</tr>
<tr>
<td>F</td>
<td>Column depth</td>
<td>200 (7.87)</td>
</tr>
<tr>
<td>G</td>
<td>Platen height from floor</td>
<td>790 (31.10)</td>
</tr>
<tr>
<td>H</td>
<td>Gap for feet - nominal setting</td>
<td>42 (1.65)</td>
</tr>
<tr>
<td>J</td>
<td>Crosshead position</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3382/3384 Minimum Maximum</td>
<td>88 (3.46) 1323 (52.10)</td>
</tr>
<tr>
<td></td>
<td>3385H Minimum Maximum</td>
<td>102 (4.0) 1284 (50.55)</td>
</tr>
<tr>
<td>K</td>
<td>Overall depth</td>
<td>779 (30.67)</td>
</tr>
<tr>
<td>L</td>
<td>Front of base to test center</td>
<td>387 (15.24)</td>
</tr>
<tr>
<td>M</td>
<td>Motor cover height</td>
<td>361 (14.21)</td>
</tr>
<tr>
<td>N</td>
<td>Overall height</td>
<td>2393 (94.21)</td>
</tr>
<tr>
<td>P</td>
<td>Minimum distance to wall</td>
<td>305 (12.0)</td>
</tr>
<tr>
<td>Q</td>
<td>Coupling pin to base</td>
<td>59 (2.32)</td>
</tr>
<tr>
<td>R</td>
<td>Load cell pin or thread face to underside of crosshead</td>
<td>160 (6.3) to center load cell pin 111 (4.37) to load cell thread face 111 (4.37) to load cell thread face</td>
</tr>
<tr>
<td>S</td>
<td>Shelf space</td>
<td>245 (9.65)</td>
</tr>
<tr>
<td>T</td>
<td>Clearance under shelf</td>
<td>132 (5.20)</td>
</tr>
<tr>
<td>U</td>
<td>Shelf weight capacity</td>
<td>136 kg (300 lb)</td>
</tr>
</tbody>
</table>
Figure 2-1. Series 3380 Load Frame Dimensions
Accessory Mounting Dimensions

You can attach numerous testing accessories and fixtures to the load frame for specialized tests. Use the standard mounting holes shown in the following diagrams to mount your accessories. Avoid tapping new holes that may weaken or otherwise compromise the integrity of the load frame.

All measurements in the following figures are shown in mm.

Base Beam

Refer to Figure 2-2 for the base beam mounting dimensions.

Crosshead

Refer to Figure 2-3 for the crosshead mounting dimensions for the 23823382 and 23843384 floor frames. Refer to Figure 2-4 on page 2-14 for the crosshead mounting dimensions for the 2385H3385H floor frames.
Figure 2-3. 3382 and 3384 - Crosshead Mounting Dimensions

Topside of crosshead

Crosshead height: 137 mm

Underside of crosshead

Product Support: www.instron.com
Figure 2-4. 3385H - Crosshead Mounting Dimensions
Top Plate

*The top plate is not a load bearing component of the machine.*

**Figure 2-5. Top Plate Mounting Dimensions**
Checklist for Site Preparation

The following checklist provides a quick summary of items that should be considered when planning and preparing the site location of your testing system. Additional information regarding each item below is provided within this manual. If you need more specific information, contact Instron’s Professional Services department or your local Instron office for assistance (refer to “Product Support” on page 1-10).

*Not all computers are compatible with Instron testing systems. If you intend to purchase a computer from an outside vendor, contact Instron Service to verify its compatibility. Additional charges may result from service that is required to evaluate or reconfigure non-approved computers.*

### Site Location

- Floor and table is able to support the weight of the frame, and its computer components.
- Environment complies with the specifications for your specific model:
  - Operating temperature
  - Storage temperature
  - Humidity
  - Atmosphere
- The required power supply is available and is compatible with the electrical requirements for your specific model.
- Electrical outlets are within the maximum distance requirement to the load frame’s location.
- Phone lines are located within the general testing area so that users can call Instron’s service department directly from the testing area. It is also suggested that network drops, or digital phone lines, be within the general testing area.
- Ceiling clearance is adequate for the load frame, including the additional space necessary to lift and move the frame by either a forklift or crane.
- Location provides sufficient accessibility for routine maintenance (915 mm or 36 in).
- Employees are adequately trained to operate the load frame and its computer system.

### Transporting

- You have the correct number of packing boxes as stated on the packing list.
- Insurance coverage is secured or verified.
☐ You have the required equipment for the chosen transporting method.

☐ You have the appropriate packaging to protect the load frame when moving or relocating it.

☐ Pathway from the loading dock to the final site location has sufficient width and height to fit the frame and forklift (or crane). Measure all doors and hallways. If you transfer the load frame while it is still in its packaging, refer to “Packaging Dimensions” on page 3-2. If you move or relocate the load frame without its packaging, refer to the dimensions for your specific model number, “Series 5960 Dimensions” on page 2-11.

☐ Floor area along the pathway to the final site location is able to support the weight of the frame and forklift (or crane). Refer to “Packaging Dimensions” on page 3-2 for the total package weight of your frame or to the weight specification for your specific model number, “Load Frame Weights” on page 2-9.

☐ There are no loose accessories on the shipping skid or frame.

☐ Your equipment operators have the appropriate licenses and have complied with your local safety standards (i.e. the appropriate training required by OSHA in the U.S.).

**Scheduling Installation**

When the testing site is ready, and the frame has been moved to its final operating location, contact Instron Professional Services to schedule an installation appointment:

Worldwide

Contact your local Instron Sales and Service office.

A list of Instron offices is available on our website at www.instron.com.

In the United States & Canada: 1-800-473-7838
Chapter 3
Lifting and Handling

• General Handling Precautions .................................................. 3-1
• Packaging Dimensions ......................................................... 3-2
• Unpacking Dual Column Frames ............................................. 3-3
• Righting the Frame from a Prone Position .............................. 3-4
• Transporting Dual Column Frames .......................................... 3-7

General Handling Precautions

Only individuals experienced with the operation of lifting equipment and rigging techniques should attempt to lift or move an Instron system. Equipment operators must have the appropriate licenses and have complied with your local safety standards (e.g. the appropriate training required by OSHA in the U.S.).

Always follow the instructions provided with the shipping package. Contact Instron if you require any additional information or if any part of the shipment is damaged (refer to “Product Support” on page 1-10).
Warnings

Hazard - do not lift the frame by the top plate. This plate does not support the weight of the frame. The plate could break and cause personal injury and equipment damage. Refer to the “System Description and Terminology” on page 1-2 to identify the top plate.

Hazard - Do not use a lifting device or straps rated for less than twice the weight of the load frame. All lifting devices and straps must be rated for a capacity at least twice the weight of the load frame.

Hazard - Do not tilt an unsupported load frame more than 10° when it is in the upright position. Doing so may topple the load frame and cause personal injury and damage.

Packaging Dimensions

Instron recommends leaving the load frame in its packaging while moving it to its final site location within your building.

Use the information in this section to verify that:

- the packaged frame fits through all doorways and hallways leading to the final location
- all floors leading to the final location can support the weight of the packaged frame

<table>
<thead>
<tr>
<th>Model #</th>
<th>Length</th>
<th>Width</th>
<th>Height</th>
<th>Packaged Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>All 3380 Models</td>
<td>2794mm</td>
<td>1549 mm</td>
<td>1041 mm</td>
<td>1182 kg</td>
</tr>
<tr>
<td></td>
<td>110 in</td>
<td>61 in</td>
<td>41 in</td>
<td>2600 lb</td>
</tr>
</tbody>
</table>
Unpacking Dual Column Frames

Before moving the load frame, review the following sections:

• “Site Requirements” on page 2-3.
• “Transporting Procedures” on page 3-8.

Unpack the load frame in the following sequence:

1. Move the load frame, still in the shipping material, to its final location within your building. Use a forklift (or crane) to transport the frame from the shipping dock to the final location. Unpack the load frame after it has been moved to its final location.

   After unpacking the load frame, it may be necessary to position the frame into its operating location. Do not remove the wooden skid until you decide which method will be used to move the frame to its operating location. The skid is required if you choose to lift the frame from under the base. Refer to “Transporting Procedures” on page 3-8 for the possible transporting methods.

2. Remove the shipping material, leaving the load frame fastened to the shipping skid.

3. Remove the shrink wrap vapor barrier encasing the load frame.

4. Use the packing list to inventory all the boxed items. Some accessories may be in the container with the load frame or may be packaged separately.
   • Do not open any of the packing boxes until the Instron service engineer arrives to install your testing system. The packing list indicates the total number of boxes that are included in the shipment. Count the number of boxes you received to make sure you have the correct number of boxes. This ensures that no parts are lost prior to installation.
   • Do not disassemble or remove any components or parts from any Instron frame or accessory.

5. Retain all packing materials until the system is satisfactorily installed and all parts, assemblies and accessories are located.

6. If the load frame is in a horizontal position, refer to “Righting the Frame from a Prone Position” for instructions.

7. Move the load frame into its operating location using the selected transportation method. Refer to “Transporting Procedures” on page 3-8 for additional information.
Righting the Frame from a Prone Position

Your frame may have been shipped in a horizontal position, so it must be moved into an upright, standing position before placing it in its operating location.

Using a Crane

If you elect to use a crane to move the load frame, Instron recommends using professional riggers experienced in moving heavy equipment.

Before You Begin

Before moving the load frame ensure that:

- The load frame is not bolted to the shipping skid.
- There are no loose accessories on the shipping skid.
- There is adequate ceiling clearance to allow the load frame to be lifted into a vertical position, including clearance for the crane.
- Your equipment operators have the appropriate licenses and have complied with your local safety standards (e.g. the appropriate training required by OSHA in the U.S.).

Equipment

The following items are required:

- A crane with a load rating that is double the load frame’s gross weight.
- Two lifting slings, each with a load rating that is double the load frame’s gross weight.

Procedure

To lift the load frame into a vertical position:

1. Remove all packaging material from the frame and ensure that the frame is not attached to the shipping skid. This includes the L brackets securing the base to the shipping skid, and the 4x4 brace and rods protecting the crosshead.

2. Attach the two lifting slings to the crosshead and secure them to the crane hook as shown in Figure 3-1 on page 3-5. If you use chains in lieu of lifting slings, wrap protective material around the crosshead to protect the crosshead from scratching and marring.
Warning

**Crush hazard - Ensure that all persons in the immediate area are standing away from the frame during lifting.**

Do not lift the frame more than 8 cm (3 in) off the floor.

![Figure 3-1. Righting a Load Frame Using a Crane](image)

3. Slowly lift the frame until it is in an upright position and is lifted off the floor.

4. Slowly move the load frame away from the shipping skid and remaining packaging materials.

5. When the frame is clear of the packaging material, slowly lower the load frame to the floor so that it is standing on its base in an upright position.

6. Remove the slings from the crosshead.

The frame can now be positioned into its operating location and then installed by an Instron service representative. To position the frame into its operating location, use the crosshead method to lift the frame. Refer to “Crosshead Method” for details.

**Using a Forklift**

**Before You Begin**

Before moving the load frame ensure that:

- The load frame is not bolted to the shipping skid.
- There are no loose accessories on the shipping skid.
There is adequate ceiling clearance to allow the load frame to be lifted into a vertical position, including clearance for the forklift’s arms, which will be above the load frame.

Your equipment operators have the appropriate licenses and have complied with your local safety standards (e.g. the appropriate training required by OSHA in the U.S.).

**Equipment**

The following items are required:

- A forklift with a load rating that is double the load frame’s gross weight.
- Forklift extenders to extend the forklift arms.
- Two lifting slings, each with a load rating that is double the load frame’s gross weight.
- Ratchet lever hoist (come-along) to stabilize the base of the frame while moving the frame into an upright position.

**Procedure**

Prior to moving the frame, it is recommended that you contact Instron service for additional guidance when righting the frame.

To lift the load frame into a vertical position:

1. Remove all packaging material from the frame and ensure that the frame is not attached to the shipping skid. This includes the L brackets securing the base to the shipping skid, and the 4x4 brace and rods protecting the crosshead.
2. Attach the forklift extenders to the forklift arms.
3. Raise the forklift’s arms high enough so that they can pass over the base of the load frame. Angle the arms back toward the mast so that the lifting slings cannot slip off the ends.
4. Using the forklift, approach the frame from the base end of the load frame. Position the forklift so that the arms are directly over the load frame’s base. Leave at least 36 inches of space between the forklift and the base of the frame.
5. Tie each lifting sling around the crosshead and then around each forklift arm extender. Ensure that both are taut and secure.
6. Attach one end of the ratchet lever hoist (come-along) to the base of the frame and the other end to a fixed point. The ratchet lever hoist provides stability to the frame while it is moving into the upright position.
Warning

Crush hazard - Ensure that all persons in the immediate area are standing away from the frame during lifting.

Do not lift the frame more than 8 cm (3 in) off the floor.

7. Slowly and carefully raise the forklift arms upward to lift the crosshead and the top of the frame. The forklift arms should be high enough to allow enough clearance for the load frame to rotate into an upright position. Continue lifting the forklift arms until the load frame is in an upright position and is lifted off the floor.

8. Slowly reverse the forklift to back away from the shipping skid and remaining packaging materials.

9. Once the frame is clear of the packaging material, slowly lower the load frame to the floor so that it is standing on its base in an upright position.

10. Remove the slings from the crosshead.

The frame can now be positioned into its operating location and then installed by an Instron service representative. To position the frame into its operating location, use the crosshead method to lift the frame. Refer to “Crosshead Method” for details.

Transporting Dual Column Frames

Before You Begin

Before moving the load frame ensure that:

- You have reviewed “Site Requirements” on page 2-3. Verify that all conditions are met prior to transporting the test system.
- Your equipment operators have the appropriate licenses and have complied with your local safety standards (e.g. the appropriate training required by OSHA in the U.S.).
- At the final site location, there is adequate clearance between the ceiling and the top of the load frame, including clearance for lifting the frame via a forklift or crane.
- There are no loose accessories on the shipping skid.
- The frame and forklift (or crane) can fit through all doorways, halls, elevators or stairs from the shipping dock to its final site location. When transferring the load frame while it is still in its packaging, refer to the dimensions for your frame type in “Packaging Dimensions” on page 3-2. If you move or relocate the load frame without its...
packaging, refer to the dimensions for your specific model (Chapter 2 “Requirements and Specifications”).

- The floors from the shipping dock to the final site location have sufficient support for the weight of the load frame and forklift (or crane) combined.
- You have adequate packaging materials to protect the load frame when moving or relocating it to another site. Contact Instron’s Service Department to determine the appropriate packaging requirements for your model type.

**Equipment**

- A forklift or crane with a load rating that is double the load frame’s gross weight.
- Protective padding for the crosshead.
- 8 mm wrench for securing bolts for the table top machines.

**Caution**

If the shipping skid has been removed, do not lift the frame with a forklift underneath the base. Lifting the frame in this manner will damage the underside of the frame.

Similarly, do not lift the load frame by the top plate. This plate is not designed to support the weight of the frame, and it might break.

If the shipping skid has been removed, then lift the frame using a forklift with padded forks inserted under the crosshead. Refer to “Crosshead Method” on page 3-10 for details.

**Transporting Procedures**

There are three methods for transporting the load frame to the test site:

- Frame Base method - Using a forklift to lift the upright load frame from underneath the base with the shipping skid still attached. Refer to Figure 3-2 on page 3-9.
- Crosshead method - Using a forklift with padded forks to lift the load frame from under the crosshead as shown in Figure 3-3 on page 3-10.
- Crane method - Using a crane to lift the upright load frame from the crosshead. If this method is used, Instron recommends using professional riggers experienced in moving heavy equipment.
Frame Base Method

This method requires that the base be firmly attached to a shipping skid. The center of the base, where the forklift arms would be placed if no shipping skid was used, cannot support the weight of the load frame.

To transport the load frame using the frame base method:

1. Ensure that the frame is bolted to the shipping skid.
2. Carefully insert the forks under the shipping skid as shown in Figure 3-2 on page 3-9.
3. The crosshead should be in its lowest position so that the frame is not top heavy.

**Warning**

Crush hazard - Ensure that all persons in the immediate area are standing away from the frame during lifting.

Do not lift the frame more than 8 cm (3 in) off the floor.

4. Slowly and carefully lift the frame off the floor.
5. Move the frame to its operating location.
6. Slowly lower the frame to the floor.
7. Before placing the frame in its operating location, you must insert the leveling feet into each corner of the base. The shipping skid must be removed to insert the feet and before placing the frame in its operating location. Follow the instructions described under
“Crosshead Method” on page 3-10 to remove the shipping skid, insert the leveling feet and position the frame.

When the frame is in its operating location, you can proceed with the installation process.

Crosshead Method

This method requires protective padding on either the crosshead or forklift arms to protect the crosshead from scratching or marring.

This method can be used to:

• Transport the load frame to the site location.
• Lift a tabletop load frame onto a table or workbench.
• Lift the frame to remove the transport skid from the frame’s base and to insert the leveling feet.

To transport the load frame using the crosshead method:

1. Ensure that there are no shipping bolts attached to the skid.
2. Using a forklift with padded forks or protective material around the crosshead, carefully insert the forks under the crosshead between the columns. Refer to Figure 3-3 on page 3-10.
Transporting Dual Column Frames

Warning

Crush hazard - Ensure that all persons in the immediate area are standing away from the frame during lifting.

Do not lift the frame more than 8 cm (3 in) off the floor.

3. Slowly and carefully lift the frame off the floor.
4. Remove the shipping skid, if it has not already been removed.
5. Move the frame to its operating location.
6. Four leveling feet are supplied for the load frame. Thread one leveling foot into each corner of the base before placing the frame in its testing location.
7. Place the load frame carefully into position.
8. Remove the padded forks from under the frame’s crosshead.

When the frame is in the testing location, you can proceed with the installation process.

Crane Method

Instron recommends using professional riggers experienced in moving heavy equipment.

To transport the load frame using the crane method:

1. Attach the two lifting slings to the crosshead and secure them to the crane hook as shown in Figure 3-4 on page 3-12. If you use chains in lieu of lifting slings, wrap protective material around the crosshead to protect the crosshead from scratching and marring.

Warning

Crush hazard - Ensure that all persons in the immediate area are standing away from the frame during lifting.

Do not lift the frame more than 8 cm (3 in) off the floor.

2. Slowly and carefully lift the frame off the floor.
3. Remove the shipping skid, if it has not already been removed.
4. Move the frame to the operating location.
5. Four leveling feet are supplied for the load frame. Thread one leveling foot into each corner of the base before placing the frame into its testing location.
6. Place the load frame carefully into position.
7. Remove the lifting straps from the crosshead, and any protective padding, if used.

When the frame is in its testing location, you can proceed with the installation process.
Chapter 4
Installation

• Level the Load Frame. ................................................................. 4-1
• Power Supply Compatibility .................................................... 4-2
• Connect the System Components. ............................................. 4-3
• Connect Optional Accessories ................................................ 4-7
• First Time Startup. ................................................................. 4-8

Level the Load Frame

Level the load frame immediately after you position it for installation. This prevents the base from rocking and provides a level test surface for more accurate test results. Refer to Figure 4-1.

Equipment

• Spirit level.
• Open-end wrench.

Procedure

1. Place a spirit level on the center of the base beam.
2. Loosen the lock nut (1) on each leveling foot.
3. Using the wrench, turn the level adjuster nut (2) on each foot while you monitor the spirit level reading.

Warning

As you make adjustments, make sure no more than 12mm (0.5in) of thread is exposed. If you expose more thread, there is a risk that the threaded adapter can separate from the foot.

4. Rotate the spirit level 90° to verify that the load frame is level side to side and front to back.
5. When the machine is level, tighten the lock nut on each leveling foot.

![Adjusting a Leveling Foot](image)

**Figure 4-1. Adjusting a Leveling Foot**

---

### Power Supply Compatibility

Verify the following before proceeding with installation:

- The machine’s voltage is compatible with the main power supply to your facility.
- The machine’s power cable can reach the electrical power supply with some slack in the cable. The power cable is 2.44 metres (8 ft) long.
- The plug is compatible with the electrical power outlet.
- To accommodate high in-rush currents, connect a time delay circuit breaker between the facility power source and the load frame.

*The connector on the power cable must be compatible with the power source. If the power cable supplied with your system does not fit your power source outlet, add a male plug to the cable that is compatible with the voltage. Observe the CEE wire color code as follows:*

- **Brown** - high (live)
- **Light blue** - low (neutral)
- **Green and yellow** - earth (ground)

The power cord set and plug is based on the voltage selection for the country to which the frame is shipped and is compatible with the electrical requirements for that country.
The load frame voltage is factory set, according to the voltage that was specified at the time of purchase. Look at the label next to where the power cable connects to the machine to see the current voltage setting.

**Warning**

**Hazard - Do not remove covers to any component of your system, unless it is specified in a procedure.**

There are dangerous voltages and rotating machinery inside the machine that may cause bodily injury or damage to equipment.

The voltage settings are inside the machine and can only be changed by a qualified Instron Service Engineer. Contact Instron Professional Services for assistance if you need to change the voltage setting.

**Connect the System Components**

The following procedure describes the connections for the basic components of an Instron electromechanical system. If you purchased additional accessories for your system, you need to refer to the documentation for those accessories for proper installation.

**Warnings**

**Electrical Hazard - Do not connect power cables when the power is on. Turn the power off to avoid hazardous voltages and component damage.**

**Hazard - Do not remove covers to any component of your system, unless it is specified in a procedure.**

There are dangerous voltages and rotating machinery inside the machine that may cause bodily injury or damage to equipment.

Refer to Figure 4-2 on page 4-5, Figure 4-3 on page 4-6 and Figure 4-4 on page 4-6.

1. Ensure that the power switch is set to Off (O) and the mains power cable to the machine is disconnected.

2. Ensure that the Ethernet card in the computer that you intend to use for communication with the frame is not connected to a network. You can connect the computer to a network, but you must use a separate Ethernet card.
3. Connect the frame interface cable to the **COMPUTER** connector on the controller panel. Connect the other end of the cable to the frame interface connector on the Ethernet Frame Interface Adapter. Ensure that the connectors are fully engaged in their sockets.

4. Connect the Ethernet crossover cable to the **RJ45** connector on the Ethernet Frame Interface Adapter. Connect the other end of the cable to the appropriate Ethernet card on the back of the computer. Ensure that the connectors are fully engaged in their sockets.

5. In some systems, the Ethernet Frame Interface Adapter requires a separate power supply. If a separate power supply is supplied with your system, use it to connect the Ethernet Frame Interface Adapter to mains power.

6. Connect the load cell cable from the load cell to the **LOAD** connector on the controller.

   Instron systems provide an option to measure strain. If your machine is enabled to measure strain, then connect the extensometer to the **STRAIN 1** connector on the controller. Always use **STRAIN 1** as the primary connection for strain. **STRAIN 2** is another available option you can use to connect a second extensometer or other strain device to the system.

   The connector labeled **SERVICE** on the controller is used only by Instron’s field service engineers. No equipment should ever be connected via the **SERVICE** connector.

7. Verify that the voltage setting for the machine is compatible with the facility’s voltage. Refer to “Power Supply Compatibility” on page 4-2.

8. Ensure that the computer and monitor are set to the appropriate line voltage. Check the switch on the back of the computer to verify the line voltage setting. If necessary, set the switch to the proper line voltage. Check the back of the monitor for a line voltage switch and ensure that it is properly set. If there is no switch on the monitor, then the monitor automatically sets itself.

   If installation of a system accessory requires additional cabling, refer to the documentation for these devices for proper installation.

9. Connect the mains power cable for the machine to the IEC connector on the rear of the machine and to the electrical power supply.

10. Refer to the documentation for the computer to connect the computer and monitor to the electrical power supply.

11. Change the Windows Network TCP/IP settings for the dedicated Ethernet card to use a fixed IP address. The following values are compatible with the system:

    | IP address | 169.254.1.2 |
    | Subnet mask | 255.255.255.0 |
Contact your IT department if you are not sure how to do this.

12. The system is now ready to be turned on. Refer to “First Time Startup” on page 4-8 for instructions.
Figure 4-3. 3380 Controller Connections

- Computer Interface Connection (to Ethernet Frame Interface Adapter)
- Load
- Status display
- Strain 1 (optional)
- Service
- Strain 2 (optional)

Figure 4-4. Ethernet Frame Interface (EFI) Connections

- Computer Interface Connection (to Controller panel)
- Ethernet connection (to computer’s Ethernet port)
- to AVE or SVE (optional)
Connect Optional Accessories

Instron electromechanical systems provide access for adding optional accessories that may be necessary for your testing requirements. An options panel is located on the machine that enables you to use the following accessories:

- **Lamp** - 12 Vac 2A rated outlet for optional light accessory.
- **Pip jack** - Connects a remote recorder pen pipping device, such as an event marker or an incremental extensometer, to the system.
- **Interlock capability (optional)** - The interlock capability is provided with certain custom protective shields. The interlock prevents the system from working when the door is open. The standard protective shield does not include this functionality.
- **Grip control** - 9 pin D connector for the optional pneumatic grip control function. This function enables you to apply a specified pre-tension to the specimen when using cord and yarn grips.

*The following graphic displays all options on the Options panel. If any of these options are not purchased with the system, then these connectors are not enabled and have black coverings.*
First Time Startup

When the testing system is installed, you need to configure the Bluehill software so that it can communicate with the hardware. When the entire system is assembled and the software is started for the first time, a configuration wizard displays to let you make the choices that are needed to configure the system.

1. Ensure that all cables are properly installed and securely connected.
2. Turn the power switch for the machine to the On (I) position. Ensure that the POWER indicator light illuminates.
3. Power on all other system components (e.g. computer and any other accessories).
4. Start the Instron Bluehill software. The first time the software runs, the configuration wizard displays.
5. Follow the instructions in the wizard screens to:
   • select the controller type and frame model
   • enter the System ID (located on a label on the frame)
   • enter the MAC address (located on a label adjacent to the Ethernet connector on the controller)
   • enter any additional information (e.g. service contract number)
   • select any accessories that are installed

If you need to change any of these settings at a later time, when you purchase an additional accessory for example, go to the Admin tab in Bluehill software.
Chapter 5
Maintenance

- Preventive Maintenance ................................................................. 5-1
- General Maintenance Procedures .................................................. 5-8
- Troubleshooting for Load Cells ...................................................... 5-9
- Ancillary Parts ............................................................................. 5-10

Warnings

Hazard - Only qualified personnel, trained to service Instron machines, should perform all internal maintenance requirements.

Instron machines must operate within stringent specifications. In order to keep the system working within the stated specifications, a professionally trained and qualified technician must perform most maintenance procedures. If unqualified personnel perform any maintenance procedures not described in this manual, the machine may not perform to its stated specifications.

Hazard - Do not remove covers to any component of your system, unless it is specified in a procedure.

There are dangerous voltages and rotating machinery inside the machine that may cause bodily injury or damage to equipment.

Preventive Maintenance

Preventive maintenance is the periodic inspection, cleaning, and lubrication of the test system. The following sections provide guidelines for preventive maintenance.

To ensure that the frame continues working at its optimal performance, it is recommended that the machine receive an annual service check. Intron’s Service department can perform this annual service, and replace any damaged or worn parts to ensure that your machine operates to its stated specifications.

Instron offers many service agreements that provide a variety of services, including annual service visits. Contact your local Instron office for details on a service agreement or contract that best matches your needs.
Daily Maintenance Checks

Before operating the system each day, ensure:

- All cable connections are tight and secure.
- All grips, fixtures and accessories are free of dirt, damage and deformation.
- The load frame is level. If an adjustment is necessary, refer to “Level the Load Frame” on page 4-1.
- Signal and power cables have adequate slack to prevent excessive strain on connectors.
- All cables are free of wear and chafing. Re-route the cables if necessary, and replace any damaged cables.
- After turning on the system, make sure that power is adequately supplied to the electronics.

Correct any problems before you operate the testing system. If you require assistance, contact your local Instron Service department.

Periodic Inspections

Every six to twelve months, perform the following inspections:

- Visually inspect the machine for any loose fittings. Check the limit stops, cable connections, and connections for any accessories that are attached to the machine. Tighten any loose connections that you may find.
- Operate the crosshead through the full range of motion. It should move smoothly with no unusual noise, or erratic motion. If it does not, refer to Table 5-1 on page 5-3 for lubrication recommendations.
- Test the limit stops to ensure they are in working order. Refer to “Test Limit Stops” on page 5-8.
- If you have any additional safety equipment added to the machine, test the equipment to ensure it is in working order.

If you notice any problems resulting from these inspections, contact Instron’s Professional Services department for immediate assistance.
Cleaning

Caution

Do not clean with solvents or abrasive cleaners. Some household or commercial cleaners can react with painted surfaces or panel markings.

Do not apply excessive amounts of detergent cleaner. It may seep into electrical circuits within the base and cause equipment failure.

Do not use too much oil. It attracts abrasive particles that may accelerate wear.

Use low pressure air to blow dust. Do not direct the air stream directly at sensitive components.

It is recommended that the machine be cleaned weekly, or more often if it is operating in a dusty or dirty environment.

To clean the load frame, wipe exterior surfaces of the load frame with a moist cloth.

If your machine has a maximum capacity of 50 kN or greater (all floor models and some table models) and if the central mounting area on the base beam is exposed (no base adapter is in place) then you must regularly lubricate the mounting area with oil to prevent corrosion. If you regularly use a base adapter, then you do not need to lubricate this area (refer to “Lubrication” on page 5-3).

Lubrication

Table 5-1. Lubrication Requirements for Ballnuts

<table>
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<tr>
<th>Recommended Lubricant</th>
<th>Interval</th>
<th>Instron Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lithium based water resisting grease - NLGI Class 2 (DIN51825 class K2k LS2)</td>
<td>1000(^a) hours or 36 months of operating time(^b)</td>
<td>105-1-1057 (small can of lubricant)</td>
</tr>
<tr>
<td>Equivalents:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lubriplate: Lubriplate 1200-2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mobil: Mobilux® 2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BP: Energrease® LS2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shell: Alvania® R2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

\(^a\) If the system is used more than 100 hours per month, inspect the lubricated area periodically and increase lubrication frequency as required.

\(^b\) Operating time is defined as time of crosshead movement, not the length of time the system has been powered on.
The following areas of the machine will require periodic lubrication:

- **Ballscrews** - The ballscrews are lubricated via a ballnut that is located on the crosshead where the ballscrew intersects the crosshead. As the crosshead moves up and down, the ballnut disperses a thin layer of lubricant over each ballscrew as the ballscrew passes through the ballnut. Periodically, the ballnut must be filled with lubricant to ensure that the ballscrews remain well lubricated. The ballnut must be maintained and filled in accordance with Table 5-1 on page 5-3.

Inspect the ballscrew and lubricate more frequently if any of the following conditions exist:

- There is high-load or high-speed testing.
- There is long-term, continuous movement of the crosshead.
- The system operates in a dirty environment.
- There are high-load cycling tests.

- **Guide columns** - The guide columns require only a thin film of lubrication. It is recommended that the machine be re-lubricated every two years.

- **Mounting surfaces** - as mentioned in the Cleaning section, the mounting area in the base of the floor models must also be lubricated if it is regularly exposed (no base adapter installed). Use a lint-free cloth and the same lubricants and schedule used for the ballscrews and guide columns.

The top and bottom ballscrew bearings are sealed and should never need lubrication.
Ballscrew Ballnuts

Warnings

Rotating Machinery Hazard - Disconnect power supplies before removing the covers to rotating machinery.

Disconnect equipment from all power supplies before removing any cover which gives access to rotating machinery. Do not reconnect any power supply while the covers are removed. Refit covers as soon as possible.

Entanglement Hazard - Keep hair and loose clothing clear of the ballscrews during this procedure.

This procedure requires that you remove the bottom ballscrew cover, exposing a section of the ballscrew. Ensure that the power supply is disconnected during the procedure and reinstall the ballscrew covers immediately after the procedure is completed.

The ballnuts are located on the crosshead where the ballscrews intersect with the crosshead.

To lubricate the ballscrew ballnuts:

1. Turn the power switch to the Off (O) position and disconnect the power cable from the main power source. Verify that the POWER indicator light is not illuminating.

2. Detach the bottom ballscrew cover from the crosshead and slide it to the frame base. Refer to Figure 5-1 on page 5-6 to locate the ballnut nipple inside the column cover.

3. Use a grease gun to apply the grease through the ballnut nipples on both columns as shown in Figure 5-1. It is not necessary to remove the guide column covers.

4. Fill the ballnuts until grease begins to ooze from the top of the nut. Wipe away the excess grease.

5. Re-attach the bottom ballscrew cover to the crosshead.

6. Re-connect the power cable to the main power source and turn the power switch to the On (I) position. Verify that the POWER indicator light illuminates.

7. Use the jog controls to move the crosshead over the full stroke of the frame to distribute the grease in the ballnut and coat the ballscrew shaft. The TEST IN PROGRESS indicator light illuminates when the crosshead is moving.
Figure 5-1. Ballscrew Lubrication Points
Guide Columns

Warning

This procedure should only be performed by personnel who have received detailed training either at the Instron training center or on site by a qualified Instron service engineer.

This procedure requires that you remove the bottom ballscrew cover, exposing a section of the ballscrew.

Warnings

Rotating Machinery Hazard - Disconnect power supplies before removing the covers to rotating machinery.

Disconnect equipment from all power supplies before removing any cover which gives access to rotating machinery. Do not reconnect any power supply while the covers are removed. Refit covers as soon as possible.

Entanglement Hazard - Keep hair and loose clothing clear of the ballscrews during this procedure.

This procedure requires that you remove the bottom ballscrew cover, exposing a section of the ballscrew. Ensure that the power supply is disconnected during the procedure and reinstall the ballscrew covers immediately after the procedure is completed.

The guide columns should also be lubricated periodically. Lubricate the guide columns when you lubricate the ballscrews, using the same lubricant.

To lubricate the guide columns:

1. Turn the power switch to the Off (O) position and disconnect the power cable from the main power source. Ensure that the POWER indicator light does not illuminate.

2. Detach the ballscrew covers from the crosshead and slide the covers away from the crosshead. Refer to Figure 5-2 on page 5-8 to locate the guide column inside the column cover.

3. Reaching behind the ballscrew, apply a thin film of lubricant with a soft, lint-free cloth over the entire length of each column.

4. Re-attach the ballscrew covers to the crosshead.

5. Re-connect the power cable to the main power source and turn on the system. Verify that the POWER indicator light illuminates.
6. Use the jog controls to move the crosshead over the full stroke of the frame to ensure that the crosshead moves smoothly. The **TEST IN PROGRESS** indicator light illuminates when the crosshead is moving.

7. Before you do any testing, perform the procedure “First Time Startup” on page 4-12.

### General Maintenance Procedures

General maintenance procedures are the procedures that you can perform should it become necessary. These procedures do not require an Instron service technician, although assistance is available. Contact your regional Instron office or check our web site at [www.instron.com](http://www.instron.com) for assistance.

#### Test Limit Stops

It is recommended that you periodically test both the first and second level limit stops on the load frame.

1. Ensure that the system is on and the crosshead is stationary.
2. Secure one of the limit stops (either the upper or lower limit stop) to the limit switch rod.
3. Firmly hold the yellow part of the limit stop to gently move the stop either downward (in compression) or upward (in tension) about 3 mm (1/8 in).
4. A first level limit warning displays on the computer.

5. Repeat Step 3 moving the limit stop another 3 mm (1/8 in) in the same direction.

6. A second level limit warning and frame disabled warning displays on the computer.

   The frame disabled warning indicates that the limit stops are working correctly. If the frame disabled warning does not display, contact your local Instron service office for assistance.

After testing the limit stops, you need to re-enable the load frame.

1. In Bluehill software, click in the console area to open the Load Frame Settings dialog.

2. Click the Frame tab.

3. Click Enable frame.

4. Click Done to close the dialog box.

Troubleshooting for Load Cells

Instron load cells, in general, are electrically calibrated, self-identifying and rationalized. Approximate resistances are given that can verify a possible broken gauge, or a faulty connector or cable.

If a strain gauge in a cell has been badly overstressed, but still maintains its electrical continuity, the cell may show a higher than normal amount of creep. If a gauge has become improperly bonded due to degradation in use, the cell may exhibit a combination of general instability in its balance point, together with a large amount of creep. Difficulties of this sort rarely appear as an instability in the calibration of the cell.

If a load cell has been overloaded, the load-sensitive member may be permanently deformed to the extent that the proper dimensional alignments inside the cell are no longer maintained. For example, if the position of the central spindle is changed, this can result in the balance point shifting abruptly as the cell is loaded or unloaded.

To check the load cell, substitute another cell to re-check the test results carefully. If your results differ significantly from the original test results, then the original load cell may be damaged. However, many of the symptoms described above can also arise from a faulty load sensor conditioner, recorder, or possibly a mechanical adjustment.

If you suspect that a cell may be damaged, contact your local Instron Service office to arrange returning the load cell for analysis and possible repair.
Ancillary Parts

Table 5-2 on page 5-10 lists the ancillary parts that are included with the system upon delivery. These components are either required to complete the installation, or facilitate setting up load cells and accessories on the load frame. Keep these components in a safe place.

Table 5-2. Series 3380 Ancillary Parts List

<table>
<thead>
<tr>
<th>Description</th>
<th>Applicable Frames</th>
<th>Part Number</th>
<th>Quantity</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retaining pin</td>
<td>3382</td>
<td>T29-515</td>
<td>1</td>
<td>Installing grip into base adapter</td>
</tr>
<tr>
<td>Retainer clip</td>
<td>3382</td>
<td>T1223-1053</td>
<td>1</td>
<td>Installing grip into base adapter</td>
</tr>
<tr>
<td>Compression spring</td>
<td>3382</td>
<td>66-4-5</td>
<td>1</td>
<td>Installing grip into base adapter</td>
</tr>
<tr>
<td>Screw, M10 x160</td>
<td>3382</td>
<td>201R250</td>
<td>6</td>
<td>Load cell attachment</td>
</tr>
<tr>
<td>Washer, M10</td>
<td>3382</td>
<td>610J9</td>
<td>6</td>
<td>Load cell attachment</td>
</tr>
<tr>
<td>Screw, M16 x160</td>
<td>3384</td>
<td>201R321</td>
<td>4</td>
<td>Load cell attachment</td>
</tr>
<tr>
<td>Washer, M16</td>
<td>3384/3385H</td>
<td>610J12</td>
<td>4</td>
<td>Load cell attachment</td>
</tr>
<tr>
<td>Screw, M16 x 200</td>
<td>3385H</td>
<td>201R325</td>
<td>4</td>
<td>Load cell attachment</td>
</tr>
<tr>
<td>Locating ring, Stepped Ø60-Ø40 mm</td>
<td>All</td>
<td>T1208-1147</td>
<td>2 (3382)</td>
<td>Installing load cell, grips and fixtures on either the crosshead or base</td>
</tr>
<tr>
<td>Locating ring, type 2, Ø60 mm</td>
<td>All</td>
<td>T1335-1052</td>
<td>1 (3382)</td>
<td>Installing load cell, grips and fixtures on either the crosshead or base</td>
</tr>
<tr>
<td>Cable clip, 6-12 mm</td>
<td>All</td>
<td>11-6-60</td>
<td>4</td>
<td>Secures cables to the frame (Use with T-nut)</td>
</tr>
<tr>
<td>T-nut</td>
<td>All</td>
<td>T1697-1307</td>
<td>4</td>
<td>Installing accessories onto the column cover</td>
</tr>
<tr>
<td>T-nut, M5</td>
<td>All</td>
<td>52-59-1011</td>
<td>4</td>
<td>Installing accessories onto the column cover</td>
</tr>
<tr>
<td>Tool hex key, 1.5-10 mm</td>
<td>All</td>
<td>80-1-1011</td>
<td>1</td>
<td>Tools for maintaining the frame and installing accessories</td>
</tr>
<tr>
<td>Tool spanner 19 A/F</td>
<td>All</td>
<td>80-51-1003</td>
<td>1</td>
<td>Tools for adjusting the leveling feet</td>
</tr>
</tbody>
</table>
### Table 5-2. Series 3380 Ancillary Parts List (Continued)

<table>
<thead>
<tr>
<th>Description</th>
<th>Applicable Frames</th>
<th>Part Number</th>
<th>Quantity</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuse 0.5A time delay glass</td>
<td>All</td>
<td>27-2-1020</td>
<td>2</td>
<td>For frame interface board</td>
</tr>
<tr>
<td>Frame interface cable</td>
<td>All</td>
<td>144-1-1053</td>
<td>1</td>
<td>Connects the frame controller to the Ethernet Frame Interface Adapter (EFI).</td>
</tr>
<tr>
<td>Cable Ethernet Cat5E 10ft Crossover</td>
<td>All</td>
<td>144-1-1052</td>
<td>1</td>
<td>For frame connects the Ethernet Frame Interface Adapter (EFI) to the computer board</td>
</tr>
<tr>
<td>Ethernet Frame Interface Adapter (EFI)</td>
<td>All</td>
<td>A563-554</td>
<td>1</td>
<td>Provides communication between the system controller and the computer</td>
</tr>
</tbody>
</table>
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