

November 2012

**10 CFR PART 21 COMPLIANCE**

Dear Instron Customer:

10 CFR § 21 is the US Code of Federal Regulations for the Nuclear Industry. Instron's policy is that we do not comply with 10 CFR § 21 or § 50 Appendix B.

We provide calibration services, from a price list, that are customarily available in the commercial marketplace. As such, we are a "commercial supplier" of "commercial grade items". That is, we can provide a calibration certificate upon request that states:

**"This is a commercial grade calibration certificate provided in accordance with the principles of 10 CFR Part 21 and Part 50 App. B."**

We have procedures in place for notification to its customers for our "out of tolerance" conditions observed during a calibration that would have a significant impact on measuring and testing equipment. These procedures include product and data integrity verification and validation during the product design.

Compliance is demonstrated through accreditation of Instron's Quality Management and Field Calibration Laboratory Systems. Instron's North American quality management system is registered to ISO9001. The registrars in North America are: SGS International Certification Services, Inc. Certificate Number US95/0293. The Instron Field Calibration Laboratory is accredited by the National Voluntary Laboratory Accreditation Program, N.V.L.A.P. (Lab Code 200301-0) a program administered by the National Institute of Standards and Technology, N.I.S.T. These certificates are available on request.

Instron North America is regularly audited by NIAC, NUPIC and our customers against the requirements of 10 CFR 21, 10 CFR 50 App B. Upon request, we will provide copies of the NIAC Assessment report confirming successful implementation.

Yours truly,

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Give us your feedback at <http://www.instron.com/quality>

*It is Instron's intention that all supplied products and services fully satisfy our customers with respect to timelines, performance, reliability, freedom from defects, safety and suitability for their intended application.*

